

## QUESTIONS OR COMPLAINTS

For customer service issues, please call our customer service telephone number at: (888) 372-9329.

If a problem cannot be resolved by speaking with the lender and the nature of the complaint is something other than a high rate of interest or lack of funds to pay the loan then you may call the Department for regulatory relief, if warranted.

Utah residents may contact the Utah State Department of Financial Institutions at: (801) 538-8830.

Residents of other states may contact the regulatory agencies of the states in which they reside.